

SOPLEY PARISH COUNCIL
FULL COUNCIL MEETING
17th September 2015

COUNTY COUNCILLOR'S REPORT

HCC and WILTS & DORSET BUS THROUGH SOPLEY

- HCC have an emergency contract with Wilts & Dorset on a commercial basis.
- Contract from 31 July 2015 extended to 30 October 2015, next steps are being considered.
- There have been passenger surveys on the route and regular data from the bus company to consider those next steps.
- Current contract costs £900 a week for a three day a week service.

NATIONAL HIGHWAYS AGENCY Programme 2015-2016

- A338 rebuild (closure of one carriageway) commenced on 6 Sept.
- Initial queuing at Blackwater and Ashley Heath Roundabout & increase in traffic using B3347 is monitored by HCC/Dorset CC to ensure no obstructions on local adjoining roads.
- Exception: 19 Sept 2015, afternoon & early evening closure of B3347 for Ringwood Carnival parades.

HCC CUSTOMER PHONE NUMBERS

- Attached is a list of new contact telephone numbers for customers.
- Switchboard & General Enquiries combined to one new number to improve first-call resolution.
- New number for concessionary travel to include Blue Badge enquiries.

HCC COUNCILLOR MEETINGS – July, August & September 2015.

- 11th July – HCC Rep. at Ringwood Political Surgery.
- 12th July – HCC Annual County Service, Winchester Cathedral.
- 16th July – Sopley Parish Council Meeting, Village Hall, Sopley.
- 23rd July – Chairman, Bournemouth International Airport Consultative Committee, Hurn Airport.
- 28th July – HCC Health & Adult Social Care Scrutiny Committee, Winchester.
- 28th July – Community First New Forest Board Meeting, Ringwood.
- 7th Sept – HCC New Forest Access Forum meeting at Lepe Country Park.
- 10th Sept – HCC Conservative Group meeting at Winchester.
- 15th Sept – HCC Economy, Transport & Environment meeting at Winchester.

W Steve Rippon-Swaine FRICS DipGS
Hampshire County Councillor for Ringwood & Sopley Division

Service name	Old number	New number
Adult Services	0845 603 5630	0300 555 1386
OT Direct	0845 600 4555	0300 555 1378
Children's Services	0845 603 5620	0300 555 1384
School Admissions	0845 603 5623	0300 555 1377
IOW Children's Services	0845 650 0097	0300 300 0117
Countryside/ Rights of Way	0845 603 5636	0300 555 1391
Libraries	0845 603 5631	0300 555 1387
Registrations	0845 603 5637	0300 555 1392
Roads & Transport	01329 225393	0300 555 1388
Recycling, Waste & Planning	0845 603 5634	0300 555 1389
Blue Badge & Concessionary Travel	New name	0300 555 1376
General Enquiries & Switchboard	New name	0300 555 1375
Payments	0845 603 5626	0300 555 1374
Social Care out-of-hours	0845 600 4555	0300 555 1373
Text Phone	0845 603 5625	0300 555 1390